



# Hosted IP PBX Features

## CLOUD-BASED IP PBX SOLUTIONS

- Comprehensive VoIP Solutions
- Robust, Cloud-Based Hosted PBX & Call Center Platform Services
- Class 5 and IP Centrex Features
- DID/Toll Free Origination & Number Management
- Flexible, Configurable Services
- Unified Communications Services
- Scalable, Enterprise-Ready Phone System Solutions

## Hosted IP PBX Features

### Unified Communications At Work

DataRemote offers a comprehensive suite of flexible Cloud-based telephony solutions and features that can increase productivity at every business level - from Small Business to Enterprise.

Manage all services and Group/User features from our customer facing, web-based user portals.



### Group Features

- ACD
- Auto Attendants
- Personal Auto Attendants
- Scheduled Auto Attendant
- Chained Auto Attendants
- Barge In
- Business Trunking
- Call Intercept
- Call Park
- Directed
- Dynamic
- Calling Group ID Deliver
- Configurable Extension Dialing
- Configurable Feature Codes
- Configurable Directories
- Device Inventory
- Department Support
- Group Announcements
- Group Custom Ringback
- Group Instant Messaging
- Hoteling
- Hunt Groups
- Instant Group Call
- Listen In
- Office Manager Web Portal
- Active Calls
- Auto Attendant Designer
- Call Records
- Call Statistics
- Conference Bridge Configuration
- Device provisioning
- Moves, Adds, Changes
- Music on Hold Upload
- Queue Management
- Voicemail Management
- Night Mode
- Paging
- Simultaneous Ring (group)

### User Features

- Account Codes
- ANI/CLI Customizations
- Anonymous Call Rejection
- Authentication by Digest
- Busy Lamp Field (BLF)
- Call Forwarding
- Call Logs (In/Out)
- Call Monitoring
- Call Notify
- Call Pick Up
- Call Recording
- Call Return
- Call Status (Real-time in User Portal)
- Call Transfer
- Call Waiting
- Calling Line ID Delivery Blocking
- Calling Name Retrieval
- CDRs
- Charge or Billing Number
- Client Call Control (API/User Portal)
- Conferencing (Multi-Way Calling)
- Convene Conference
- Invite Attendees
- Multiple Conference Rooms
- Scheduled/Instant Conference
- Web-based Setup
- Customer Care Line (611)
- Device Auto Provisioning
- Direct Inward Dialing
- Directed Call Park
- Directed Call Pickup
- Diversion Inhibitor
- DISA
- Do Not Disturb
- Extension Dialing
- External Calling Line ID Delivery
- Hunt Groups
- In-Call Service Activation
- Instant Messaging (via SIP SIMPLE)
- Intercom
- Internal Calling Line ID Delivery
- Last Number Redial
- Message Waiting Indicator
- Mobile Applications
- Music-On-Hold
- System Default Music-on-Hold
- Personalized Music-on-Hold
- Phone Status
- Presence
- Privacy
- Selective Call Acceptance
- Selective Call Rejection
- Simultaneous Ring
- Shared Call Appearance
- Three-Way Call
- Two-Stage Dialing
- Video Telephony
- Voicemail
- Web User Portal